
Annual Donor Report 2012
Dear Friends:

I always look forward to preparing the Milford Regional Healthcare Foundation’s Annual Report of Donors. It gives me the opportunity to reflect on the many encounters I have throughout the year with the people who are at the very heart of Milford Regional. I realize how fortunate I am to be part of this community that is truly united in its commitment to ensuring comprehensive, high-quality healthcare services.

2012 was another record-breaking year! More than 2,795 donors joined together to support Milford Regional with contributions totaling more than $2,470,000. This exceeds last year’s total by 20 percent. Thank you to the individuals, families, area businesses, board members, medical staff, and Milford Regional employees whose unwavering generosity and support resulted in us surpassing the previous year’s total for three years in a row.

I am happy to report that our major fund-raising events were unscathed by weather this year. Although last year’s hurricane posed huge challenges to our Annual Golf Classic at Franklin Country Club, we had clear skies and smooth sailing this year. With 180 golfers on the greens, the event raised more than $295,000 to benefit Milford Regional Medical Center’s Emergency Department and the Oliva Fund for Cancer Care. Our planning committee, volunteers, golfers, and supporters went above and beyond expectations, which led to the most successful Golf Classic and Radiothon ever.

Lucky, the Mélange Auction and Gala took place just before Hurricane Sandy arrived, and a good time was had by all. The event raised more than $600,000 to benefit Milford Regional’s Intensive Care Unit. We are grateful to EMC Corporation for hosting the event at its World Headquarters in Hopkinton, and to the committee members, volunteers, auction-item donors, and guests whose combined efforts made the evening a huge success.

Our successes this year are a direct result of our tight-knit community’s unique ability to work together for the common good. Thank you to our board and committee members for consistently bringing knowledge, skills and passion to your roles, and to all who made gifts to our Annual Fund, gifts in memory or in honor of someone special, gifts to support specific services and programs, and gifts of goods or services.

The level of community commitment at Milford Regional is like no other I have experienced. There is a sense of ownership, pride, and commitment to excellence that allows us to meet every challenge of today’s healthcare environment and come through each one stronger than we were before. Members of the community set the bar high—for themselves and for our Medical Center—to achieve a level of community healthcare of which we can be very proud.

Sincerely,

Martin S. Richman
Vice President of Philanthropy, Milford Regional Medical Center
Executive Director, Milford Regional Healthcare Foundation

Dear Friends:

For over 100 years, residents of the more than 20 communities served by Milford Regional Medical Center have selflessly given their time, talents, and financial support to ensure exceptional care for the community. Milford Regional’s continued success is dependent on both the ability to address current healthcare needs and a clear vision of future changes and developments in the healthcare industry.

Through the years, community members have risen to the challenges posed by the ever-changing healthcare environment to bring medical advances and new facilities to the Medical Center. Milford Regional Medical Center’s success in recruiting exceptional healthcare professionals has earned the hospital national recognition and many awards, and has ultimately fueled important expansion projects. The collaborative partnership between Dana-Farber/Brigham and Women’s Cancer Center and Milford Regional Medical Center provides patients with advanced treatments and world-renowned care, all in the comfort of their local community. Likewise, enhancements and renovations including the Patient Care Center, Cardiac Catheterization Laboratory, and Maternity Center have allowed Milford Regional Medical Center to meet the growing needs of the community with state-of-the-art facilities and cutting-edge technology.

At this time, we are excited to share with you the next milestone in the ongoing effort to provide exceptional care to our community at Milford Regional Medical Center. Recently a Master Facility Plan was developed to modernize, upgrade, and enhance the patient care environment. The plan has three key focal points: expanding the Emergency Department, expanding and updating the Intensive Care Unit (ICU), and converting all of the inpatient accommodations to private rooms. With additional treatment rooms and enhanced equipment, the Emergency Department will double in size upon completion to meet the growing future need. The Intensive Care Unit will feature spacious patient rooms designed for ease of use, accessibility, and comfort, with modernized equipment to enhance the highly technical care offered to patients in this unit. Patients’ family members and loved ones will also have a comfortable and spacious lounge area to utilize during their visits to the hospital. Finally, the new nursing unit, with 24 private rooms, will allow the conversion of all the hospital’s rooms into private ones.

The accomplishments of Milford Regional Medical Center, past, present, and future are only possible through the steadfast commitment and support of the community members. The spirit, generosity, and enthusiasm displayed have been truly remarkable. Recently US News & World Report recognized Milford Regional Medical Center as one of the region’s top performing hospitals for the second consecutive year; without community backing, this would not be possible. Your support is greatly appreciated, and it is our privilege to be part of the journey guiding this outstanding organization’s future growth.

With our sincere thanks,

Francis M. Saba
Chief Executive Officer
Foundation Board of Trustees

John J. Burns
Chair,
Milford Regional Healthcare Foundation

With our sincere thanks,

Martin S. Richman
Vice President of Philanthropy, Milford Regional Medical Center
Executive Director, Milford Regional Healthcare Foundation

Excited for the Future...
of experience exceeding expectations, John Burns has
an insightful understanding of how to identify and meet
the needs of each and every client. He brings the same
perspective, talents and skills to Milford Regional Medical
Center, helping the organization identify the current and
future needs of members of the community, and develop
programs, services, facilities and technologies to meet
those needs.

John says, “Thanks to the support of individuals, families
and businesses in the area, the quality of care at Milford
Regional Medical Center is second to none. It is where
we go for care, where we take our children for care,
and where our employees and their families go for care.
The community is responsible for the Medical Center’s
successes—past, present and future. Our community owns
Milford Regional.”

As Hopkinton residents, John, his wife, Paula, and their
two children, Stephanie and Patrick, feel fortunate to have
convenient access to exceptional healthcare services close
to home. As a family, they are committed to helping the
Medical Center continue to thrive. John is Chairman of
the Milford Regional Healthcare Foundation Board of
Trustees, Chair of the committee for the new building
project, a member of the Milford Regional Medical
Center Board of Trustees, and a member of the
Tri-County Medical Associates Board of Trustees. Paula
is a former Chair of the Mélange Committee, and she
and Stephanie are current committee members.

John’s involvement began with Milford Regional’s
Annual Golf Classic in the late 1990s. He says, “I realized,
and other people need to realize, that the Medical Center
is a non-profit organization. Health insurance premiums,
co-payments and deductibles don’t keep Milford Regional
running. Without financial support, volunteering, and
in-kind gifts from businesses and individuals in the
community, the hospital wouldn’t survive.”

As a business professional with
more than 25 years...
Milford residents Harold and Marcia Rhodes...

were always pleased with the routine healthcare services Milford Regional Medical Center provided for their family. In 2002, however, their needs became far from routine when Marcia’s car was struck by a tractor trailer. Harold says, “Marcia was taken immediately to Milford Regional Medical Center’s Emergency Department, where she received the best possible emergency trauma treatment. I was amazed at how quickly the medical team responded. It was remarkable.” Marcia’s initial treatment necessitated a 30-day stay at UMass Memorial Medical Center’s Trauma Center and a 60-day stay at Fairlawn Rehabilitation Hospital. Once home, her ongoing medical needs were met by Milford Regional’s exceptional, multi-disciplinary health professionals. Harold says, “The home care providers, physical therapists, occupational therapists and everyone else involved in Marcia’s care are wonderful. They are such good people.”

Over the last ten years, Marcia has been admitted to Milford Regional Medical Center on 12 separate occasions for surgeries and other crash-related medical issues. Twice, she was admitted to the Critical Care Unit with severe infections and sepsis. Harold says, “The entire medical staff has provided excellent care. Milford Regional’s skilled physicians have always worked as a team to ensure consistent high-quality care. The nurses are knowledgeable and compassionate. Everyone is so caring.” Harold has a particular fondness for the nurses on 2 Telemetry, who cared for him when his own health issue required a two-week hospitalization.

Noting that the people at Milford Regional have saved Marcia’s life on at least three separate occasions, Harold says, “We are definitely big fans of the Medical Center and are pleased to give our financial support.”
joined Milford Regional Medical Center’s medical staff more than 30 years ago and has been Vice President of Medical Affairs since 2005. He says, “When I first came, I couldn’t have imagined the extent to which the Medical Center would evolve. Over the years, we have become the hospital of choice for area residents, thanks to our outstanding facilities and staff. I am proud to be a part of it all.”

Always actively involved in Milford Regional’s advancement and growth, Dr. Muller served for five years as Medical Staff President, four years as Vice President and Chair of the Medical Executive Committee, and in numerous other capacities, including on the Milford Regional Healthcare Foundation Board of Trustees. Dr. Muller is also a Foundation medical staff donor, and he and his wife, Chris, are members of the Foundation’s 1903 Society.

“Our collaboration with UMass Memorial Medical Center has contributed greatly to our success,” says Dr. Muller, who is a Clinical Professor of Medicine and Associate Dean for Medical Education at the University of Massachusetts Medical School. “Thanks to our participation in the training programs of a large university teaching hospital, we are able to recruit the best and brightest physicians to join our active medical staff.”

“It is a real pleasure to participate in the growth of the Medical Center,” says Dr. Muller. “It is important that we not be complacent. There is still much to do. Our greatest strengths are the strong relationships that exist among community members, hospital staff, administrators and physicians. We all work toward a common goal of providing the highest quality healthcare services. At Milford Regional, it is possible to contribute to something very special and have a real impact on people’s lives.”
community run deep. His residency and fellowship training at UMass Memorial Medical Center included work in the Whitinsville Emergency Room and at Tri-River Health Center. He also taught at UMass for 15 years, and is currently co-chair of the Tri-County Medical Associates Board of Trustees. Recalling his first day as medical director of Pulmonary and Critical Care Services at Milford Regional Medical Center, Dr. Curley says, “I was greeted warmly with ‘hellos’ and ‘good mornings’ from people I had never met, before I even got to my office.”

Every day, Dr. Curley witnesses first-hand the significance of providing high-quality medical expertise and technological excellence in the local community. He says, “No other community hospital in the state matches the high-quality level of critical care at Milford Regional.” With five board-certified critical care physicians on staff, all of whom bring skills they acquired through experience at large tertiary hospitals, the Medical Center offers exceptional care close to home. In addition to the medical expertise Dr. Curley brings to Milford Regional, he is a Milford Regional Healthcare Foundation donor and he and his wife, Kate, are members of the Foundation’s 1903 Society.

Dr. Curley cites the friendliness and warmth of the Milford Regional community as major strengths. He says, “We are all connected and care for each other in a special way. The people who are our patients are also our friends and neighbors.” Collegial relationships also stand out for Dr. Curley, who says, “Milford Regional has one of the best quality medical staffs of any community hospital. Having confidence in the people with whom you work—knowing that everyone on the team is competent and excellent—contributes greatly to patient safety and quality of care. In fact, Milford Regional is the hospital of choice for my own family.”
Paul Fitzgerald is Senior Director of North American Facilities at EMC Corporation’s world headquarters in Hopkinton, MA. He notes, “EMC is a large employer in the area, with about 10,000 employees. Milford Regional is at the center of the communities in which EMC’s employees live and work. It’s a huge asset.”

As a global business, EMC recognizes the value of partnering with organizations and companies to provide exceptional products and services. Last spring, with Paul as the liaison, EMC began forging a different kind of partnership with the Milford Regional Healthcare Foundation. Paul explains, “Last spring, Frank Saba (Milford Regional Medical Center CEO) and Martin Richman (Milford Regional Medical Center vice president of philanthropy and executive director of the Milford Regional Healthcare Foundation) contacted EMC about the possibility of hosting the Foundation’s annual Mélange event. The company welcomed the opportunity for a community partnership with the Medical Center.” Paul worked with Frank, Martin and members of EMC’s Community Involvement Team, who were happy to provide a tour of the company’s various locations and help the Foundation choose the perfect venue for its biggest fund-raising event of the year.

As the parents of five children under the age of 15, Paul and his wife, Michelle, describe themselves as “frequent flyers” when it comes to their personal healthcare needs. Paul says, “When you have children, there is a good chance that some emergency or another is going to come up. There is a sense of comfort that comes with knowing that we have great local care less than four miles away at Milford Regional. It’s the same for all of EMC’s employees.” Of the new partnership, he says, “Welcoming our neighbors to EMC for Milford Regional’s Mélange event was great. It is tremendous to have the whole community involved in supporting the health and well-being of everyone who lives here.”
Cirque Du Mélange, Milford Regional Medical Center’s 8th annual gala was hosted by EMC at their headquarters in Hopkinton this year. Close to 400 guests attended the evening extravaganza and enjoyed fine cuisine, a live band, the spectacle of jugglers, fire spinners, and the breathtaking performance of an aerialist. Cirque Du Mélange was a huge success! Over $600,000 was raised to support a new intensive care unit, which is part of Milford Regional’s $40,000 million building expansion project. More than 40 area businesses sponsored the event including EMC as lead sponsor. Mélange continues to be a significant fundraiser in support of critical services at Milford Regional and the credit goes to the overwhelming support of the community, committee members and Milford Regional Healthcare Foundation Board.

Many Thanks to This Year’s Mélange Sponsors:

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Milford Regional’s 23rd Annual Golf Classic was a massive success raising over $295,000! This year’s proceeds, including $60,000 from the WMRC Radiothon, directly benefitted Emergency services at Milford Regional and the Oliva Fund for Cancer Care. We owe this success to the generosity of the community-sponsors, supporters and volunteers.

This year’s RECORD BREAKING tournament raised nearly $300,000!
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